

READING

Airbnb

Complete the booking confirmation with the correct words.

balance

cancellation

deposit

out

stay

tax

Thank you for booking with airbnb.com
Booking confirmation for:
Mr. Simon Bennett
Via di Sant'Anna, 15
Roma, Italy
00185
Confirmation number: 125738601
Check in : Friday, August 13, 2021 (3 pm)
Check _____: Sunday, August 15, 2021 (11 am)
Your _____: 2 nights, 1 entire room
_____ policy: 24 hrs
_____ paid: \$44.95
_____ to pay: \$145 + city _____

Below are questions from guests to hosts on an apartment rental website.

Match these messages to the replies.

Message 1 - Reply _____

Message 3 - Reply _____

Message 2 - Reply _____

Message 4 - Reply _____

Message 1

Dear Francesco,
I would like to book your apartment for the weekend from the 4th to the 6th of August. I will arrive very late, probably after midnight. On your page it says check in is until 12am. Is it possible to check in later?
Thanks a lot,
Roberto

Message 2

Dear Arnaud,
My boyfriend and I are staying with you this weekend.
Can you tell me what is the best way to get to the house? I looked on Google maps and I can't see a train or a bus station nearby.
Regards,
Annabelle M.

Message 3

Dear Viktor,
I booked a stay at your apartment this weekend.
Is it easy to find? I'm going to arrive at night and I don't know the city very well. Thanks in advance,
Claudio Benini

Message 4

Dear Ella,
We are staying with you tomorrow night. We would like to check in as soon as possible, is 10 a.m. okay for you? If it's too early we can wait and have coffee somewhere.
Thank you,
Beatrice Shalko

Reply 1

Yes, this is okay. I can't be there but my husband Georgio will meet you at the apartment to give you the keys.
If you have any other questions, just let me know.

Reply 2

It's very easy to get to the apartment. It's on a busy street, and there is a big tree opposite of the block. Call me if you have any problems.

Reply 3

Thanks for your message.
Yes, this is possible, I usually stay up very late on the weekends. You are welcome so please book your stay on the website.

Reply 4

The best way to get here is to take a taxi. There are several taxi companies in Bordeaux, but the best is called Campagne Cabs. You can also rent a car, there are some car rental desks at the airport.

Write a message to the hosts to ask about each of the things below.

Example: You want to know the latest time that you can get to the apartment, because you aren't sure when you will arrive.

Dear Thomas,
I don't know what time I will arrive. What is the latest time I can get to the apartment?
Thanks, Carlos

1. You want to book an apartment for the weekend, but aren't sure if it's available at this time.

2. You want to know if you should bring your own towel.

3. You want a relaxing holiday, so you want to know if the apartment is in a quiet neighborhood.

4. You made a mistake with the booking and need to change the dates.