

Letter of complaint

Dear Sir,

My wife and I took an Ocean holiday with you last month, which was a
I am therefore writing to ask for .

Firstly, the food was . In fact, my wife fell ill the day after we set off. We believe this was because of the breakfast she had eaten on board that day. Her health got during the trip but the ship's doctor was very . I was quite and this ruined the trip for me.

Secondly, our cabin was in an extremely noisy part of the ship, as it was the disco. As my wife lay sick in bed, she was more than once by drunken dancers who . our cabin was the nearest toilet. In the end, my wife locked the door. This that I could not get into my own cabin late one evening and had to the night in the bar.

Last but not least, your brochure promised "excellent sailing . ". However, for three days, there was a heavy storm and the ship rolled badly. My wife was scared and even I found it unpleasant.

I demand a full of the cost of the trip at your earliest convenience.

Yours faithfully,
K. Grumpington-Smythe
(Admiral)

compensation	opposite
conditions	refund
delighted	spend
disaster	stiff
dreadful	surprised
earlier	thought
impossible	worse
meant	worried
next	unhelpful

