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Listen to the extract from a radio phone-in programme about the growing consumer problem of over-shopping. Before you listen, study the tables below. Then as you listen, fill in the missing information. Put ONE word in each gap.

a

Dr Michael Thrift

Job: consumer _____

Department: Department of _____
at the University of Boxford

Area of expertise: _____ buying
behaviour

Research: over-shopping or _____
buying



Dr Michael Thrift

b

Mrs Susan Spender

Thinks she has a problem: YES/NO

Likes buying: 1 _____
2 _____
3 _____
4 _____



Mrs Susan Spender

c

1 Shopaholic	Addicted to _____
2 Chocoholic	Addicted to _____
3 _____	Addicted to work