


## Predicting types of conversation

- 1 Write the people under the correct places. Some people may go in more than one category.

assistant	cashier patient	customer pilot	lifeguard receptionist	passenger
bank	shop	doctor's surgery	beach	airport

- 2 Write a possible conversation you might hear in each place. There is an example.

- 1 bank: *a customer talking to a cashier*  
 2 shop: .....  
 3 doctor's surgery: .....  
 4 beach: .....  
 5 airport: .....

- 3  Listen to four short conversations and match to show who is talking.

- |         |                                |
|---------|--------------------------------|
| 1 ..... | A a customer and an assistant  |
| 2 ..... | B a patient and a receptionist |
| 3 ..... | C a customer and a cashier     |
| 4 ..... | D a swimmer and a lifeguard    |


## Predicting key words

1 Cross out the words you probably will not hear in each location.


- |                       |       |         |        |           |
|-----------------------|-------|---------|--------|-----------|
| 1 in a hotel:         | guest | manager | room   | bus       |
| 2 at a cinema:        | film  | ticket  | flight | popcorn   |
| 3 at a vet's:         | pet   | flowers | sick   | medicine  |
| 4 at a train station: | drive | ticket  | travel | seat      |
| 5 in a school:        | class | exam    | price  | staffroom |

2 Write three words you might hear in each location.

- 1 at an airport: .....
- 2 at a port: .....
- 3 in a restaurant: .....
- 4 in a park: .....
- 5 on a bus: .....


3  Listen and match each conversation to a location. Listen for key words to help you.

- |         |                   |
|---------|-------------------|
| 1 ..... | A in a hotel      |
| 2 ..... | B in a restaurant |
| 3 ..... | C at a cinema     |
| 4 ..... | D in a park       |

4  Listen again and write the key words from each conversation.


- 1 .....
- 2 .....
- 3 .....
- 4 .....

## Listening for gist

- 1  Listen and circle the correct words. Then answer the question.

The (1) **man** / **woman** has a problem. The item is the wrong (2) **size** / **colour**.  
The assistant (3) **solves** / **doesn't solve** the problem.

Where does the conversation take place? .....

- 2  Listen to three conversations. For each one, choose the sentence that expresses the gist of the conversation.

### Conversation 1

- A The man helps the woman to find something.
- B The woman decides to make something.
- C The man and the woman decide to eat in a restaurant.

### Conversation 2

- A The man makes an appointment.
- B The man cancels an appointment.
- C The man changes an appointment.

### Conversation 3

- A The woman buys a train ticket.
- B The woman decides to check the bus timetable.
- C The woman wants to return her train ticket.

- 1 ©100 Вы два раза услышите четыре коротких диалога, обозначенных буквами A, B, C, D. Установите соответствие между диалогами и местами, где они происходят: к каждому диалогу подберите соответствующее место действия, обозначенное цифрами. Используйте каждое место действия из списка 1–5 только один раз. В задании есть одно лишнее место действия.

1. In a bank
2. In a cinema
3. In a doctor's surgery
4. On a beach
5. In a restaurant

Запишите в таблицу выбранные цифры под соответствующими буквами.

Диалог	A	B	C	D
Место действия				