

Checking in at a hotel

Good evening madam

Hello. I have a reservation. My name' s Jennifer Zielinski.

Can you _____ that please ?

Z-I-E-L-I-N-S-K-I

For five nights ?

Yes, that' s right.

Can I have your passport, please ?

Just a second. Here you are .

Thank you. Can you sign here , _____ ?

Here' s your _____. It' s room 306 , on the third floor.

The _____ is over there

The lift ? Oh, the elevator.

Yes, enjoy your stay, Ms Zielinski.

Thank you.



The lift /Elevator