## AT THE AIRPORT

## 1. Watch the video and answer the questions:



## 2. Complete the conversation using the words on the right:

Clerk: Good afternoon. Where are you ...... today? Passenger: I'm flying to Stockholm. C: May I see your ....., please? P: Yes. Here you are... Do you need to see my .....? C: No, I don't. Unfortunately, your ...... has been ...... It's now ...... to ...... at 6pm. P: Oh, well. That's not too bad. C: I'm sorry for the inconvenience. P: That's OK. C: Are you ..... any bags today? P: Yes, I have one bag to check and one bag to ..... C: Have you left your bags ...... at any time? P: No, I've always had my bags with me. C: OK. That's good. ... Right now, you have a ..... Would you prefer a ..... or an .....? **P:** Er... an ...... please. C: OK. Here's a new ...... and your ...... P: Thanks. C: Go through ..... and your ..... to Stockholm will depart from ...... B25. The flight ..... at 5.30.

Where is he flying to? ...... Is there any problem with the flight? ...... What time is the flight scheduled to depart? Does he have any luggage to check in? ...... Does he have any carry on luggage? ...... Does he prefer a window seat? ...... What gate will the flight depart from? ..... What is the flight boarding time? ......

> unattended depart security boards middle seat checking in delayed aisle seat aisle seat boarding pass boarding pass passport carry on baggage claim scheduled gate gate flying window seat flight flight

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P: ..... B25... OK. Thank you.