

## NONVERBAL COMMUNICATION

Drag the term on the right into the appropriate place on the left.

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|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|
| 1. Jewelry, hairstyles, cosmetics, cars, watches, shoes, hats, tattoos, body piercings are all examples of _____.                                                                                                                                                       | Contradicting         |
| 2. Instead of saying "I am angry at you", Linda scowls at Ben when he says he has to cancel their date. This is an example of _____.                                                                                                                                    | Emphasizing           |
| 3. _____ distance ranges from four to twelve feet; usually in business situations.                                                                                                                                                                                      | Substituting          |
| 4. Mick banged the table, pointed to Ron's face and tell him in a loud voice, "This is all YOUR fault!" This is an example of _____.                                                                                                                                    | Personal              |
| 5. This occurs when your nonverbal and verbal messages do not match. _____.                                                                                                                                                                                             | Artifacts             |
| 6. Tom has a hearing problem. Because of this, he often moves closer to people when they are having a conversation with him. Many people find him weird. Tom's use of _____ gives him a negative impression.                                                            | Time/ His use of time |
| 7. In many countries like Japan and Korea, _____ are often perceived negatively. Some people are not allowed to enter business establishments when they have these on their body.                                                                                       | Distance/ Space       |
| 8. _____ distance begins from eighteen inches at its closest point to four feet at its farthest                                                                                                                                                                         | status                |
| 9. The slowness or rapidity of eye _____ can indicate nervousness.                                                                                                                                                                                                      | Tattoos               |
| 10. Jack is always late for class because he helps his parents at their shop before coming to the university. Because he does not disclose this to others, many of his classmates perceive him as irresponsible. Which nonverbal code causes this misperception? _____. | Social                |
| 11. Bodily movement can indicate liking, _____, and responsiveness.                                                                                                                                                                                                     | Clothing              |
| 12. Matt often wears formal suits to work. Because of this, his colleagues often perceive him as reliable and hardworking. However, in reality, he is lazy and disorganised. Which nonverbal code causes this misperception? _____.                                     | Blinks                |