

Fill in the gaps with the words from the box. Use the correct grammar when needed.

key	hardware fault	reinstall	plug in	reboot
turn on	socket	hard drive	frozen	press
battery	not load	cable	software fault	
	touch pad	crash		

Juan: What's happening Peter? You look frustrated!

Peter: My laptop doesn't _____.

I don't know what's wrong!

Juan: Is it _____?

Peter: Yeah, but that shouldn't be important because the laptop's _____ still has charge.

Juan: Are you sure that the _____ in the wall has power? Try to plug it into another one.

Peter: I've tried that already and the socket has power.

I thought that there may be a problem with the power _____.

Juan: I had a similar problem with my desktop computer last year.

Alternatively, you can use my laptop to show your presentation.

Peter: Thanks Juan, but I only saved it to my _____. So, I can't show the presentation on your laptop.

Juan: Do you remember the problem I had with my laptop?

When suddenly the screen was _____ and the laptop didn't respond?

I _____ any of the _____ on the keyboard and I moved my finger on the _____. I remember that it _____ and stopped working completely. I had to _____ the system. Then the application _____ at all, so I couldn't even use it then. The IT Engineer told me it was a _____ with the application. So, he just _____ it and it has been working fine since then.

Peter: I'm happy for you, but I don't have any power to my laptop.

So, it's not a software fault. It seems like a _____.

