

FCE2 / FCE3S / Objective First / Unit 21.1 / UoE extra – Congestion charge

Fill in the gaps with a word stemming from the ones in brackets.

- Durham Road User Charge Zone (congestion charge)

The Durham Road User Charge Zone aims to reduce traffic congestion and pollution, and improve air quality in the Durham peninsula. **It is also aimed at encouraging 'out-of-hours' use of the area,** creating safer and more _____ (ATTRACT) streets for everyone.

The zone is located on Durham peninsula, the home of the _____ (HISTORY) World Heritage site of Durham Cathedral and Castle, as well as the Durham Market Place, Durham Chorister School, Durham University colleges and a _____ (VARY) of shops and businesses.

- How does it work?

It operates from 10.00am to 4.00pm Monday to Saturday (excluding bank holidays), using an Automatic Number Plate Recognition (ANPR) system located at the junction of Saddler Street and Claypath. The ANPR system _____ (IDENTIFICATION) motor vehicles subject to the charge.

- Paying the charge

The _____ (DAY) charge is £2.00, _____ (PAY) when using the road between 10.00am and 4.00pm. All vehicles that enter or exit the clearly _____ (DEFINE) zone during its hours of operation must pay the charge unless they _____ (QUALIFICATION) for an exemption.

You can pay the charge at the Parking Shop. **However, you must remember to pay the charge by 6.00pm** on the day the road is used. _____ (PAY) can be made at the counter or by telephone. If you don't pay the charge by 6.00pm on the day the road is used, this will result in a £50.00 penalty charge notice becoming payable by the registered _____ (KEEP) of the vehicle.

- Rephrase the underlined sentences above with the words given.

Its _____ encourage 'out-of-hours' use of the area, ... (GOAL)

However, do _____ the charge by 6.00pm. (FORGET)