

HOTEL VOCABULARY

INSTRUCTION : Match the words to its correct meaning.

NUM	WORD	MEANING
1	Check-in	bags and suitcases packed with personal belongings
2	baggage	This is a large room used for big events, such as conferences or weddings.
3	valet	means "free." Often hotels will serve a complimentary breakfast (included in the cost of your room), or have complimentary shampoos and soaps in the bathroom.
4	concierge	a person that is staying at the hotel
5	suite	two hotel rooms with a door in the centre
6	bellboy	sheets, blankets, pillow cases
7	housekeeping	A patio is a paved area outside (on ground level) that usually has an outdoor table and chairs.
8	Cuisine	a hot room for relaxation, filled with steam
9	guest	who opens the hotel doors and car doors for you.
10	amenities	A counter where you help yourself to food
11	linen	A space under a building
12	patio	staff that parks the guests' vehicles
13	Basement	Hotels might offer laundry service, meaning they will wash guests' clothes (for a fee).
14	banquet/meeting room	A concierge assists (helps) guests with needs such as arranging travel, booking local tours, calling taxis, etc.
15	complimentary	The prepared food that is available
16	doorman	go to the front desk to receive keys
17	sauna	local facilities such as stores and restaurants
18	laundry	a number of connected rooms in a hotel forming one living unit.
19	adjoining rooms	staff members that clean the rooms and linen
20	Buffet	a staff member who helps guests with their luggage