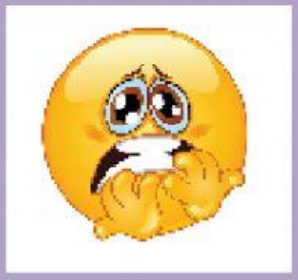EMOTIONS/FEELINGS