Listen to the phone call between a customer and a mechanic. Then tick (✓) the 3 signs in the order that they are mentioned, cross (✗) the ones that aren't mentioned.

1

✓ ✗ ✓ ✗ ✓ ✗

2

✓ ✗ ✓ ✗ ✓ ✗

3

✓ ✗ ✓ ✗ ✓ ✗