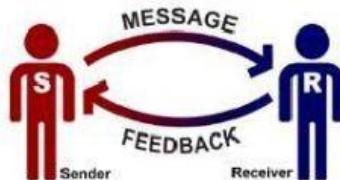


WHAT IS PERSONAL COMMUNICATION ?

TECHNOLOGY ACTIVITY 13

The communication between sender and receiver is known as personal communication. The means of personal communication are:

- Telephone
- Telegraph
- Postal system



PERSONAL COMMUNICATION

POST

The postal service enables us to send letters, postcards and small packages to people.

It is a public service and the price depends on the weight of the letter or package, and on where we want to send it to.

There are also private **courier companies** that send letters and packages.

THE TELEPHONE

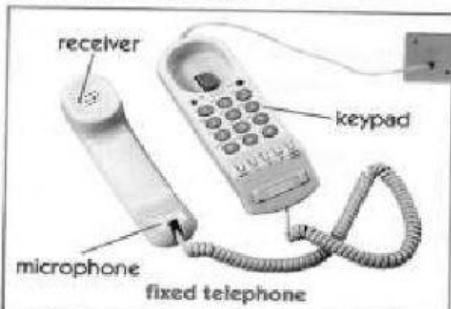
The **telephone** enables us to talk to a person who is far away from us.

To talk to this person, we need two telephones, both connected to the **telephone network**.

Telephones can be **fixed, cordless or mobile**. They have three parts:

- A **receiver** for listening to the other person.
- A **microphone** for speaking into.
- A **keypad** for dialing the number.

THE PARTS OF A PHONE



HOW DO LETTERS AND PACKAGES TRAVEL?



The keypad of a telephone has at least ten keys with numbers from 0 to 9.



THINK AND ANSWER

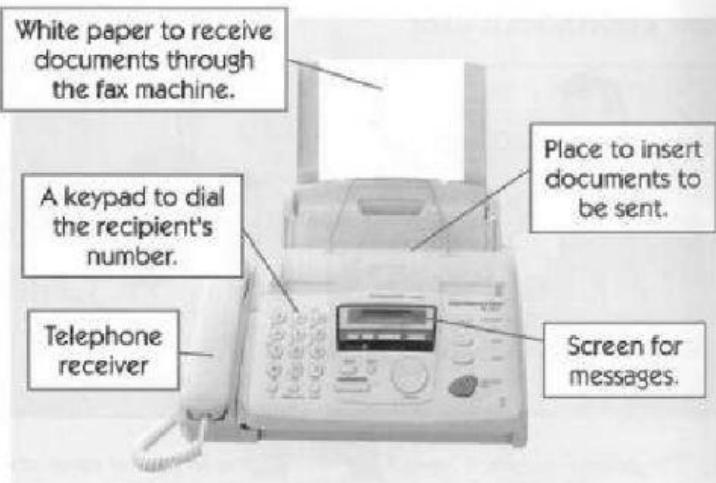
- Have you ever sent a letter? _____
- What do we use postal service for nowadays? _____

THE FAX MACHINE

We use a **fax machine** to send and receive written documents, photos or drawings through the telephone network.

To send a document, we have to insert paper into the fax machine and dial the number.

In a few minutes the recipient receives a copy of the document in his or her fax machine.



Information is sent by fax through the telephone network.

E-MAIL AND CHAT SERVICES

E-mail (electronic mail) enables us to send and receive written documents, images and sounds.

To have access to e-mail, we need to use a **computer** connected to the internet.

Both the sender and the recipient need an **e-mail address**.

Chat rooms enable us to exchange messages instantly with other people connected to the internet.



E-mail and chat are means of internet communication.

• THINK AND ANSWER

- Write these words in order, from the oldest to the most modern forms of communication.

E-MAIL / TELEPHONE / FAX / MOBILE PHONE / POSTAL SERVICE

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- Which forms of communication need a computer to work?

- What's the difference between sending a fax and sending an e-mail?