



# AT THE HOTEL



- Listen and choose the best option:

**Melissa has just arrived at the hotel where she's staying. She's at the front desk.**

**Receptionist:** Hi, can I help you?

**Melissa:** Yes, I made a reservation a couple of weeks ago.

**Receptionist:** What name did you make it under, please?

**Melissa:** Simmonds, Melissa Simmonds.

**Receptionist:** Ah, yes, a single **(1)** \_\_\_\_\_ for two nights.

**Melissa:** Actually, it was a double room for three nights.

**Receptionist:** Oh, I'm sorry about that. I'll just change the **(2)** \_\_\_\_\_. Right, so that's a double room for three nights.

**Melissa:** Yes, I'll be checking **(3)** \_\_\_\_\_ on Monday morning.

**Receptionist:** Could I have your credit card and **(4)** \_\_\_\_\_, please?

**Melissa:** Yes, here you are.

**Receptionist:** Thanks. You're in room 625, which is on the sixth floor. Here's your key card, and the **(5)** \_\_\_\_\_ is just over there.

**Melissa:** Great. What time is the restaurant open for **(6)** \_\_\_\_\_, please?

**Receptionist:** Between 7am and 10am.

**Melissa:** OK, and is there a swimming pool here?

**Receptionist:** Yes, just down those stairs over there on the right. We've got some pool **(7)** \_\_\_\_\_ if you need one.

**Melissa:** Perfect.

**Receptionist:** And let me know if there's anything else you need.  
Enjoy your stay.

**Melissa:** Thanks.

