



1 Sean My computer won't turn on. Do you know what the problem is?
Mark



2 Pam There's something wrong with my tablet. It keeps freezing up. I have no idea why it's doing that.

Sally Peter Try running your antivirus software.

A man in a blue shirt and a woman in a light-colored jacket are looking at a printer. The man is leaning over the printer, and the woman is standing next to him, looking down at it. The printer is white and has a paper tray on the right side.

3 Olivia but I can't print anything.

Tom The last time that happened to me, I got the answer on a website. But I have

A photograph of two women, one in a school uniform and one in a business suit, looking at a laptop screen. The woman in the school uniform is pointing at the screen, and the woman in the business suit is leaning over her, looking at the screen with a concerned expression. The background is a blurred office or school setting.

4 Cara I can't get on the Internet. Do you know what I should do?

Anita

I wonder if you accidentally turned off the wireless connection. Let me see.

Listen to a conversation about the internet. Select the correct option to answer the questions.

1. Do you know when the **public** first used the World Wide Web (www.)?
 - a. 1960's
 - b. 1991
 - c. 1996
2. Can you find out what the first webcam film?
 - a. A conversation
 - b. The University of Cambridge
 - c. a Coffee pot

3. Do you know what the most popular online activities are?
 - a. Online banking, shopping and searching for jobs.
 - b. Checking social media, uploading videos and pictures, streaming.
 - c. Watching movies, listening to music, and using social media.
4. Can you guess how many new blogs people add to the internet each day?
 - a. 50.000
 - b. 4,4 million
 - c. 175.000
5. Do you know what the first email spam advertised?
 - a. A computer
 - b. medications
 - c. jeans
6. Do you know what the three most common languages on the internet are?
 - a. English, French, and Spanish
 - b. English, Chinese, and Spanish
 - c. Spanish, English, and German

Choose the correct option to complete the indirect question.

1. Do you know...
 - a. If there are any useful new apps for students?
 - b. If are there any useful apps for students?
2. I wonder...
 - a. What are the most popular sites for streaming movies.
 - b. What the most popular sites for streaming movies are.
3. Can you remember...
 - a. Which song you last downloaded?
 - b. Which song did you last download?
4. Do you know...
 - a. Where I can get some cool accessories for a tablet?
 - b. Where can I get some cool accessories for a tablet?
5. Do you know...
 - a. What's the most popular smartphone?
 - b. What the most popular smartphone is?
6. Do you have any idea...
 - a. How you design your own website?
 - b. How do you design your own website?
7. I wonder...
 - a. if the price of tablets will come down
 - b. if will the price of tablets come down
8. Do you have any idea...
 - a. What new technology is coming out
 - b. What is new technology coming out

