

Going shopping

Useful expressions

a- Match the beginnings of the conversations with the endings

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|---------------------|------------------------------|
| 1- How can | a. some cheaper models? |
| 2- I'd like to look | b. me something more basic? |
| 3- Can you explain | c. of course. |
| 4- Could you show | d. very much. |
| 5- I'll show | e. some MP3 players, please. |
| 6- I'll | f. I help you? |
| 7- Shall I find | g. how it works? |
| 8- Yes, | h. take it! |
| 9- Thank you | i. you our selection. |

b- Complete the dialogue. Use phrases from the first column in exercise a to help you.

Customer: Excuse me?

Assistant: Yes, 1- I help you?

Customer: 2- some flat-screen TVs, please.

Assistant: Yes, of course. If you follow me, 3- you our selection.

Customer: I like this one!

Assistant: It's our best model. It's got all the latest technology.

Customer: Hmm. I don't think I can afford all that. 4- me some more basic models?

Assistant: How about this one? The picture quality is excellent.

Customer: I like it. 5- how it works?

Assistant: It's very easy. You just use the remote control. You switch it on with this button here. You can change the channel with ...

Customer: That's great. Thank you.

Assistant: No problem.

c- Choose the correct option (a, b or c) for each situation.

- 1- You are in a shop. The shop assistant asks you if you want any help. What does she say?
 - a. If you follow me, I'll show you our selection.
 - b. Could you help?
 - c. How can I help you?
- 2- You want to ask the shop assistant to show you some webcams. What do you say?
 - a. Could you show me some webcams, please?
 - b. I'd like this one, please.
 - c. Shall I look at some webcams?
- 3- You want the shop assistant to explain how an iPod works. What do you say?
 - a. Could you show me how it works, please?
 - b. I'd like to see an iPod, please.
 - c. Shall I show you how it works?

- 4- You want the shop assistant to show you some less expensive webcams. What do you say?
- a. I'll take this one!
 - b. Can you explain how it works, please?
 - c. Could you show me some cheaper models, please?
- 5- The shop assistant offers to show you some cheaper MP3 players. What does she say?
- a. Can you show me some cheaper models?
 - b. Thank you.
 - c. Shall I find some cheaper models?
- 6- The shop assistant is showing you a palmtop. You decide to buy it. What do you say?
- a. Thank you very much.
 - b. Yes, of course!
 - c. I'll take it!