

Hello, what is your name?

Listen and write TRUE or FALSE:

Heathrow has nearly seventy million passengers a year.

There are six passenger terminals.

A hundred and ninety airlines take off and land from Heathrow.

The airport is crowded because it is designed for fifty-five million passengers.

Airlines have short times to load and unload.

6 Listen to or watch the airport situation. Answer the questions.

- 1** How many kilos over the limit is his suitcase?
- 2** How much does he pay for excess baggage?
- 3** Where is the ticket office?
- 4** Where does he put the things from his suitcase?
- 5** Where and when does the flight start boarding?
- 6** What is the bank in front of?