

Hello, what is your name?

Listen and write TRUE or FALSE:

Heathrow has nearly seventy million passengers a year.

There are six passenger terminals.

A hundred and ninety airlines take off and land from Heathrow.

The airport is crowded because it is designed for fifty-five million passengers.

Airlines have short times to load and unload.

6 Listen to or watch the airport situation. Answer the questions.

- 1 How many kilos over the limit is his suitcase?
- 2 How much does he pay for excess baggage?
- 3 Where is the ticket office?
- 4 Where does he put the things from his suitcase?
- 5 Where and when does the flight start boarding?
- 6 What is the bank in front of?