

Making Reservations

When you're finished, send me the worksheet using code: 56cd8vabb3

Part 1 – Fix the word.

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Part 2 – Put the conversation in the correct order.

Number 1 = first line.

- ____ **Restaurant:** How many people are in your party?
- ____ **Caller:** Hello. I'd like to make a reservation.
- ____ **Restaurant:** Thank you for calling ABC Restaurant.
- ____ **Restaurant:** For which day and at what time?
- ____ **Restaurant:** How can I help you?
- ____ **Caller:** Thank you.
- ____ **Caller:** There will be five of us.
- ____ **Restaurant:** What phone number can I use for the reservation?
- ____ **Caller:** For Saturday at 7 o'clock.
- ____ **Caller:** It's John Smith.
- ____ **Restaurant:** What's the name for the reservation?
- ____ **Caller:** 010-1234-5678.
- ____ **Restaurant:** Great, you've reserved a table for five for Saturday at 7 o'clock.

Part 3 – Make a Reservation

Fill in the blanks to make your own reservation.

Restaurant: Hello, thank you for calling _____. How may I help you?

You: Hello, _____. _____.

Restaurant: For which day and at what time?

You: For _____ at _____.

Restaurant: How many people are in your party?

You: There will be _____ of us.

Restaurant: What's the name for the reservation?

You: _____.

Restaurant: What phone number can I use for the reservation?

You: _____. (You can use a fake phone number.)

Restaurant: Great, you've reserved a table for _____ on _____ at _____.

You: Thank you.