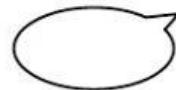




Travellers

► At the Check-In desk – Dialogue



Check-in agent: Good morning. Can I have your ticket, please?

Passenger: Here

Check-in agent: Thanks. May I see your passport, please?

Passenger: you are.

Check-in agent: Would you like a window or an aisle seat?

Passenger: An , please.

Check-in agent: Would you like to upgrade to first class?

Passenger: No,

Check-in agent: Do you have any baggage?

Passenger: Yes, this and this carry-on bag.

Check-in agent: Here's your boarding pass. Have a nice flight.

Passenger: