

A Read the comments from customers in a restaurant. Write sentences in two different ways using forms of the word in parentheses. Then compare with a partner.

1. Could we have another water pitcher? This one . . . (crack)

1. *This one is cracked.*

It has a crack.

EXAMPLE:

2. That valet was so careless. My car . . . (dent)

3. The toilet is dirty. And the sink . . . (leak)

4. This tablecloth isn't very clean. It . . . (stain)

5. Would you bring me another glass? This glass . . . (chip)

6. The table looks pretty dirty. The wood . . . , too. (scratch)

A. What needs to be done in this apartment? Write sentences about these items using *need* with gerunds or passive infinitives.



1. the cupboards (clean)
2. the fire alarm (adjust)
3. the lights (replace)
4. the plants (water)

5. the oven (fix)
6. the ceiling (paint)
7. the window (wash)
8. the light switch (change)

1. The cupboards need cleaning.

OR

1. The cupboards need to be cleaned.

1.

2.

3.

4.

5.

6.

7.

8.

4 LISTENING I'd like a refund.

► A Listen to three customers return items they purchased. Complete the chart.

Did the store give a refund?	
1. Evie	
2. Darren	
3. Gisela	

10 LISTENING A throwaway culture

► A Listen to a conversation between two friends. Answer the questions.

1. What is wrong with Hayley's phone? _____
2. What is Hayley's solution? _____
3. What is Aaron's solution? _____
4. Why doesn't Hayley like Aaron's solution? _____

► B Listen again. What is a "throwaway culture"?