

Vocabulary: booking a flight

EXERCISE 1. Drag the words from the right-hand column next to their synonyms or definitions.

pay or make a reservation for something in advance		1 arrival
a journey by aeroplane		2 boarding pass
the cheapest kind of ticket		3 book (v.)
the most expensive kind of ticket		4 business (class)
the beginning of a journey		5 cash
the end of a journey		6 check in ⁽¹⁾
the clothes and toiletries you carry in your suitcase		7 departure
the amount of luggage that you can carry on a plane		8 economy (class)
hand over your luggage before boarding a plane		9 flight
a document allowing you to cross the boarding gate		10 luggage
the place where you sit on a plane, cinema, etc.		11 luggage allowance
money in coins and banknotes		12 seat
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⁽¹⁾ verb = check in noun/adj. = check-in		

EXERCISE 2. Select the words from the list which have the sound /tʃ/.

book flight economy business departure arrival
luggage allowance check-in boarding seat cash

EXERCISE 3. Select the words from this list which end in the sound /z/ or /ɪz/.

books flights businesses departures arrivals
checks allows boards seats

EXERCISE 4. Fill in the gaps in this dialogue with words from the list (1 to 12) in exercise 1.

Travel agent: Good morning. How can I help you?

Customer: I'd like to a, please.

Travel agent: Certainly. Where would you like to fly?

Customer: I'd like to go to London Heathrow, please.

Travel agent: I see. When would you like to travel?

Customer: On the thirteenth of June, in the evening if possible.

Travel agent: Yes, no problem. Would you like class for £45 or class for £57?

Customer: , please. £57 is too expensive for me.

Travel agent: Let's see. OK, I have a window for you, if you like.

Customer: Wonderful! What time does the flight leave?

Travel agent: The time is seven in the evening, and the time is at ten on the same day.

Customer: What is the for the flight?

Travel agent: It's fifteen kilos per person.

Customer: That sounds great. Could you the seat for me, please?

Travel agent: OK. If you'll wait a minute, I will print your so that you don't waste time at the - desk.

Ok, this is your number, 23A. Can I have your name, please?

Customer: Thomas Smith. Do I have to pay with a credit card?

Travel agent: No, you can pay if you prefer that.

Customer: In that case, here you are.

Travel agent: Thank you. Here's your change.

EXERCISE 5. Answer these questions about the dialogue.

a) Which airport is the customer flying to?

b) What time of day does he want to fly?

c) What type of ticket does he want?

d) What time does his flight arrive?

e) How does he pay for his ticket?

f) What does the travel agent give him, besides his plane ticket?