Reporting lost luggage





Luggage is an uncountable noun : I' ve got a lot / a Little luggage . I ' ve got two piece of luggage.

When you have Little luggage , you can say that you trouble "light "

Useful words and expressions :



Toiletries



Label



suitcase with wheels

Match what is said in the conversation with synonymous expressions after you **listen**



1) Which flight were you on ?		a) I need your signature.
2) I'll take your details.		b) How big is your bag ?
3) I can issue you with a reference number .		c) You can follow where your suitcase is on the internet.
4) How long are you staying for ?		d) What was the number of your flight ?
5) What size is your suitcase ?		e) We regret the trouble you are in.
6) A contact number ?		f) You can telephone us .
7) Can you sign ?		g) I can give you the number of your clain.
8) We're very sorry for the inconvenience .		h) What is the length of your stay ?
9) YOU can try the progress of your suitcase on line.		i) Can I have some information about your suitcase ?
10) You can give us a call		j) A number where we can reach you ?