b Watch or listen again. Complete the **You Hear** phrases.

You Hear	You Say
Can I _____ you?	Yes, what size is this shirt?
Let's see. It's a small. What _____ do you need?	A medium.
This is a _____.	Thanks. Where can I try it on?
The changing _____ are over there.	Thank you.
_____ is it?	It's fine. How much is it?
It's £44.99.	

c 3.18 Watch or listen and repeat the **You Say** phrases. Copy the rhythm.

Saying prices in the US

$5.00 = five dollars
$5.50 = Five dollars and fifty-five cents, five-fifty
50¢ = fifty cents

Saying prices in the UK

£5.00 = five pounds
£5.50 = fifty five pounds
50p = fifty pence

Sizes

Sizes S = small, M = medium, L = large, XL = extra large

d Practice the dialogue with a partner.

e In pairs, role-play buying clothes.

A (book open) You are the salesperson. Start with *Can I help you?*

B (book closed) You are the customer. Buy a T-shirt, a jacket, or jeans.

f Change roles.



4 VIDEO JENNY'S ON THE PHONE

a 3.19 Watch or listen and mark the sentences **T** (true) or **F** (false).

1 Jenny is talking to Eddie.
2 She says she doesn't like London.
3 She says she likes the people in the office.
4 Jenny is standing outside the store.
5 Eddie thinks that Rob is her boss.
6 Jenny loves Rob's new shirt.



b Watch or listen again. Say why the **F** sentences are false.

c Look at the **Social English phrases**. Who says them: Jenny, Rob, or Eddie?

Social English phrases

It's so cool!	I have to go.
Right now?	Have fun!
Don't be silly!	What's wrong?
Wait a minute.	No way!

American and British English

store = American English
shop = British English
[nine]-thirty = American English
half past [nine] = British English

d 3.20 Watch or listen and check. Do you know what they are in your language?

e Watch or listen again and repeat the phrases.

Can you...?

- ☐ apologize
- ☐ buy clothes
- ☐ say prices

