Skill	sounding polite

It's important to sound polite in English, especially when you say something negative.
- Use intonation to express yourself. Flat intonation can sound rude.
- Apologize before you say something negative.
- Use longer phrases and give explanations.

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A ▶ 8.14   Read the Skill box. Listen to six conversations and check (✔) the response that sounds more polite: a or b.

1	Tom, could you help me with this box? It's really heavy.	a ☐	b ☐
2	Do you feel like going to the movies tonight?	a ☐	b ☐
3	So what did your boss think of the designs?	a ☐	b ☐
4	Would you like to go for coffee after class?	a ☐	b ☐
5	Wow! That new jacket looks great on you.	a ☐	b ☐
6	Would you be interested in seeing my band play tomorrow evening?	a ☐	b ☐