Making a Complaint

Complaint (noun) – example: He made a complaint about his neighbour
Complain (verb)- He complained about his neighbour

A. Get someone's attention
   a. I'm sorry, but…(problem)
   b. Excuse me, but…
   c. Could I speak to you?

→ *I want to talk to you. I don't want to cause a problem. I don't want you to feel bad.*

B. Say the problem
   a. There's a problem.
   b. There is something wrong.
   c. I have a problem with…(something)

→ *Explain the problem*

C. Solve the problem
   a. Compromise
   b. Do you mind…(verb+ing)

→ *Find a compromise*

Example: Do you mind cutting the grass?
Do you mind

Dialogue

Ronald:	Hi Steve.
Steve:	Hi Ronald. How are you doing? I'm doing well. I'm sorry, but can I talk to you a minute.
Ronald:	Sure, Steve. What's wrong?
Steve:	Well, I don't know if you know this. Your children are knocking at my vines. I'm afraid it will break the branches. Do you mind telling them not to pull on the vines? …

Owen:	Hi. Excuse me, Patsy, but can we talk for a minute.
Patsy:	Sure, Owen. What's the wrong?
Owen:	I hate to complain, but the grass in your yard is getting quite long. The neighbourhood is starting to look messy. Would you mind cutting it, please?
Owen:	Oh, …