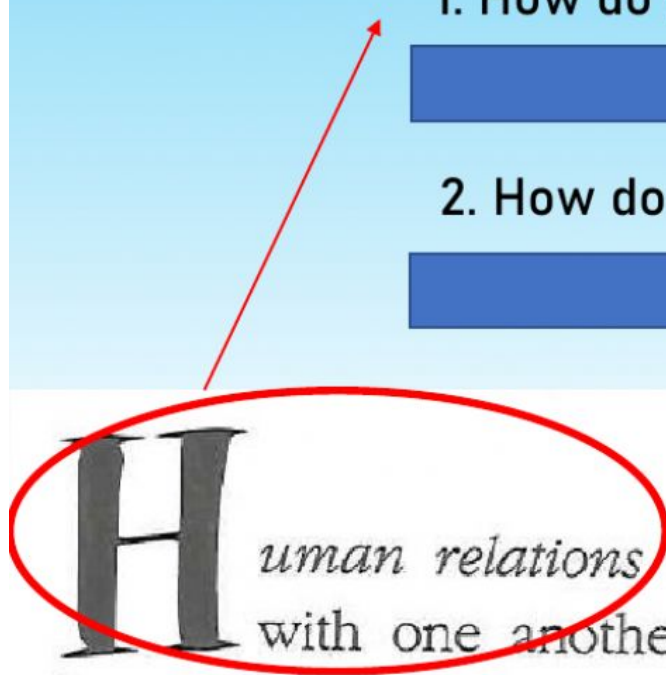


BUSINESS:

1. Watch the video below;

1. How do you interact with your parents?

2. How do you interact with your friends?



Human relations is the way people interact with one another. In business, human relations is also about figuring out what people's habits are and then later accommodating those in your practices.

BUSINESS:

3. Give some example of GOOD MANNERS?

Be courteous and polite

When you talk to people in business, you have to be nice to them, as we discussed earlier. You should never be rude, even if a person is giving you a hard time. Always use good manners. When dealing with people who have complaints about your business, you should always be sensitive to their needs and try to help them as best you can.

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