Opening up a Bank Account – Part I

A: Bank Client Representative

B: Client

Word Bank		
application	chequing	deposit
features	free	no-fee
seat	transactions	unlimited

Listen to the activity. Use the Word Bank to fill in the missing vocabulary.

A: Hello. May I help you?

B: Yes, my name is Abdul Muhammad and I have a 2 p.m. appointment to open a _____ account.

A: Nice to meet you Abdul, I'm Anna Costa. Please have a _____.

B: I'd like to open the _____ chequing account. Can you tell me what _____ come with this account?

A: Yes. It's a no-fee bank account that includes _____ cheques and free chequing. You can do all of your banking for _____ online, or you can use our bank machines for free _____, including free bill payments.

B: Yes, that's the one I'd like to open.

A: Let me just get the right _____ form and we'll get started.

B: Okay. I brought my ID and a cheque. I'd like to _____ it today.

Opening up a Bank Account – Part II

Word Bank			
brought	currently	disclose	envelope
full	looking	middle	name
occupation	photocopy	valid	

Listen to activity. Use the Word Bank to fill in the missing vocabulary.

A: Great. You'll be able deposit a cheque today once I set up your account.

Can I have your _____ name please?

B: Yes, A-b-d-u-l M-u-h-a-m-m-a-d.

A: Do you have a _____ name?

B: No, I don't. That's my full _____.

A: I need 2 pieces of _____ ID, a driver's license, your passport, or SIN card will do.

B: Here's my SIN card. I don't have a driver's license. I _____ my passport though.

A: Let's see your passport. Oh good, it's the original, as we can't accept a _____. Let me just enter all of this information into the system…. What's your address?

B: Here you go. My address is right on this _____.

A: Thank you. The next question, what is your _____?

B: Electrical engineer. Right now I'm _____ for a job.

A: You need to _____ your occupation status, so can I check off 'Unemployed'?

B: Yes, go ahead. I'm _____ unemployed.

Opening up a Bank Account – Part III

Word Bank			
cancelled	initials	password	receive
safe	view	You too	

Listen to activity. Use the Word Bank to fill in the missing vocabulary.

A: If your occupation status changes, I can update your file.

Okay, please sign your name here, and your _____ here. Once we're done, I'll give you a copy of your application.

B: Do I get back my _____ cheques each month?

A: No, you don't, but you can _____ all of your cancelled cheques online. Or we can mail you your cheques for a small fee… Let's head over to the bank machine and we'll set up your _____.

B: Sounds good. I'm writing down my password and keeping it in a _____ place.

A: Good idea.

B: Can I order my cheques today?

A: Yes, I'll put in the order for you.

B: When will I _____ them?

A: You'll get them in the mail in 7-10 days. Well, that's everything. You're chequing account is now set up.

B: Thanks very much.

A: You're welcome. Have a good day.

B: _____!