

**Unit 5 Jobs at the Airport**  
**Vocabulary**

|                       |                          |                   |                  |                    |
|-----------------------|--------------------------|-------------------|------------------|--------------------|
| baggage handler       | cabin cleaner            | flight attendant  | food prep worker | gate service agent |
| parking lot attendant | passenger service worker | pilot             | ramp agent       | reservation agent  |
| security screener     | air traffic controller   | aircraft mechanic |                  |                    |

**A** Write the name of the correct job under each picture.



1. A reservation agent



2.



3.



4.



5.



6.



7.



8.



9.

**B** Fill in the blank with the name of each job.

|                       |                          |                   |                  |                    |
|-----------------------|--------------------------|-------------------|------------------|--------------------|
| baggage handler       | cabin cleaner            | flight attendant  | food prep worker | gate service agent |
| parking lot attendant | passenger service worker | pilot             | ramp agent       | reservation agent  |
| security screener     | air traffic controller   | aircraft mechanic |                  |                    |

There are many jobs at an airport. A baggage handler's main duties are to: collect, sort and check luggage against flight lists, making sure that items go on to the right aircraft. Another job is that of a \_\_\_\_\_. Their job is to assist customers with planning and booking flight reservations. There are also \_\_\_\_\_. They collect fees from people who want to park their vehicles in airport parking lots. A \_\_\_\_\_ is another job that is very popular. These individuals make boarding announcements, assign seats, handle standby passengers, monitor jet way doors during boarding and disembarkation, and assist in customer service duties. Perhaps the most sought after job is that of the \_\_\_\_\_. Their responsibilities include flying the plane, determining the safest routes, analyzing flight plans and weather conditions, calculating fuel, and inspecting operation systems and navigation equipment. Another popular job is that of the \_\_\_\_\_. This person greets customers, helps passengers find their seats, and passes out food and drinks. Few people know of the next job, the \_\_\_\_\_. They are responsible for cleaning the interior of an aircraft. Of course, no airport would function without the \_\_\_\_\_. These individuals fix any mechanical problems that the airplanes are experiencing, and they also make sure all services are made on time. The next job is the \_\_\_\_\_. Their responsibilities include preparation and sanitation of the airline drinks, snacks, and meals. The last job is that of the \_\_\_\_\_. Their job is to issue landing and takeoff instructions to pilots. Monitor and direct the movement of aircraft on the ground and in the air, using radar, computers, or visual references.

**C** Listen to each speaker. Write the name of the correct airport employee.

|    |                     |    |  |
|----|---------------------|----|--|
| 1. | a reservation agent | 5. |  |
| 2. |                     | 6. |  |
| 3. |                     | 7. |  |
| 4. |                     | 8. |  |