



EXERCISE "AT THE TRAVEL AGENCY"

LISTEN TO THE AUDIO & COMPLETE THE DIALOGUES

DIALOGUE: SPEAKING TO A TRAVEL AGENT : BOOKING A TICKET

CLIENT: Hello. I need to my trip to Paris for next week.

TRAVEL AGENT : When you like to travel?

CLIENT: I have to Paris by the 24th.

TRAVEL AGENT : Is this atrip? Will you need a ticket, too?

CLIENT: Yes, check that for the 31st in the

TRAVEL AGENT : Yes. There's a flight to Paris from Kennedy Airport on the 24th at 6 a.m. On the 31st, you may Flight 309, which is also nonstop at 4:30 p.m.

CLIENT: Okay, fine. I think that can for me.

TRAVEL AGENT : Would you to the tickets then?

CLIENT: What's the ?

TRAVEL AGENT : It'll be two \$2700.

CLIENT: Do you cards?

TRAVEL AGENT : Yes, we do.

DIALOGUE 2 : BOOKING A HOTEL

CLIENT: I'd like to book a hotel in Paris please.

TRAVEL AGENT : Sure. We can you find a place.

CLIENT: Well, I need a hotel that's near the marketplaces.

TRAVEL AGENT : just give me a sec. Okay, here's one. It's the Belladonna on Locke Avenue.

CLIENT: What are the for one person?

TRAVEL AGENT : It \$150 per night. The room is big and has one size bed.

CLIENT: OK. Book that for nights then from the 24th through the 26th of this month.

TRAVEL AGENT : Certainly Sir, is there anything else I can you ?

CLIENT: That's all for now. Thank you.

DIALOGUE 3: BOOKING, ENQUIRING FOR A LOWER FARE

TRAVEL AGENT: How may I help you?

CLIENT: I need to BOOK three tickets inclass for Tokyo on the 28th of May.

TRAVEL AGENT: Okay yes. here is a on ANA from San Francisco to Tokyo. Would you like the tickets, too?

CLIENT: No, just one way. How is the fare?

TRAVEL AGENT: It WILL be \$5570 the three tickets.

CLIENT: Are there any other flights?

TRAVEL AGENT: This is the for that day. However, if you book for the 1st of June, you'll have to pay only \$4800 for the three tickets on JAL.

CLIENT: I see. Let me talk to my husband and I'll call you back.

DIALOGUE 4: CANCELLING A BOOKING

CLIENT: Hello, I need to my flight to Tokyo.

TRAVEL AGENT: Okay. Do you know the date and the Number?

CLIENT: I booked it yesterday, it'll be Emma Brown number Z21455.

TRAVEL AGENT: All right, here it is. It's flight 1200 to Tokyo June 2nd, right? Seat numbers, 88A and 88b.

CLIENT: Yeah, yeah that's the one.

TRAVEL AGENT: Would you like to both of them?

CLIENT: Yes.

TRAVEL AGENT: You will get back only 85% of the

CLIENT: I

TRAVEL AGENT: All right. Would you like to another flight?

CLIENT: No, but I will be to you soon.

TRAVEL AGENT: Thank you, Mrs. Watson, let me cancel your ticket.

Check:

JAL:	JAPAN AIRLINES
ANA:	ALL NIPPON AIRWAYS



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