

Name: _____ Date: _____

Housekeeping Employees



A. Instructions: Analyze the job functions and tell which position is being described:

Executive Housekeeper

Deputy Executive Housekeeper

Public Space Cleaner

Room Attendant

1. Barry Allen is responsible for ensuring that the Housekeeping Department's Employees are supervised at all times. He arranges training and development programs to enhance the employees skills.
What is his role? _____
2. Nora West organizes room maintenance, conducts daily staff briefings and ensures that room maintenance is done to keep the rooms up to the hotel standard.
What is her role? _____
3. Jessi Wells loves her job. On a daily basis she cleans guests rooms and bathrooms, changes guest room linens and stocks service trolleys.
What is her role? _____
4. Cisco is never bored. He loves to tidy up and gets to work in the hotel, tidying up the lobby areas, vacuuming the carpets in the meeting areas and shining the mirrors and doors near the souvenir shops. Meeting guests and people watching are a highlight of his day.
What is her role? _____

B. VOCABULARY BUILDER - Unscramble the following words:

- | | |
|---------------------|--------------------|
| 1. UBPICL _____ | 2. NECLA _____ |
| 3. SPRIQUEVSR _____ | 4. MOOR _____ |
| 5. MNGRAAE _____ | 6. XCTVEUEIE _____ |

