



# At the check-in desk



- Good morning, sir. Can I see your ticket and passport, please?
- Certainly. There you are.
- Thank you. OK, and how many \_\_\_\_\_ will you be checking in?
- Just one suitcase.
- Did you \_\_\_\_\_ your bag yourself?
- Yes, I did.
- Do you have any \_\_\_\_\_ goods?
- I have an hairdryer in my \_\_\_\_\_ luggage.
- That's fine. So, nothing else in your suitcase?
- No.
- Okay. Would you like a \_\_\_\_\_ or \_\_\_\_\_ seat?
- A window seat, please.
- Okay. This is your seat number and the \_\_\_\_\_ gate. You can go straight through to the departure lounge. Enjoy your flight.
- And what time will we be \_\_\_\_\_?
- We begin \_\_\_\_\_ at nine.
- Okay, thank you.
- Goodbye.

• "There has been a \_\_\_\_\_ change."

(this means the flight will leave from a different gate)

• "United Airlines flight 880 to Miami is now \_\_\_\_\_."

(this means it's time for passengers to enter the plane)

• "Please have your \_\_\_\_\_ and \_\_\_\_\_ ready for \_\_\_\_\_."

• "We would like to invite our first- and business-class passengers to \_\_\_\_\_."

• "We are now inviting passengers with small children and any passengers requiring special assistance to begin \_\_\_\_\_."

• "We would now like to invite all passengers to board."

(this means everyone can enter the plane)

• "This is the \_\_\_\_\_ for United Airlines flight 880 to Miami."

(this means it is the FINAL OPPORTUNITY to enter the plane before they close the doors)