SECTION 2

Questions 11 – 16
Choose the correct letter, **A**, **B** or **C**.

Information on company volunteering projects

11 How much time for volunteering does the company allow per employee?

A two hours per week

B one day per month

C 8 hours per year

12 In feedback almost all employees said that volunteering improved their

A chances of promotion.

B job satisfaction.

C relationships with colleagues.

13 Last year some staff helped unemployed people with their

A literacy skills.

B job applications.

C communication skills.

14 This year the company will start a new volunteering project with a local

A school.

B park.

C charity.

15 Where will the Digital Inclusion Day be held?

A at the company's training facility

B at a college

C in a community centre

16 What should staff do if they want to take part in the Digital Inclusion Day?

A fill in a form

B attend a training workshop

C get permission from their manager

Questions 17 and 18

Choose **TWO** letters, **A-E**.

What **TWO** things are mentioned about the participants on the last Digital Inclusion Day?

A   They were all over 70.

B   They never used their computer.

C   Their phones were mostly old-fashioned.

D   They only used their phones for making calls.

E   They initially showed little interest.

Questions 19 and 20

Choose **TWO** letters, **A-E**.

What **TWO** activities on the last Digital Inclusion Day did participants describe as useful?

A   learning to use tables

B   communicating with family

C   shopping online

D   playing online games

E   sending emails