

# Test 5

## LISTENING

### SECTION 1 Questions 1–10

Complete the notes below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

#### FAMILY EXCURSIONS

Cruise on a lake

Example

- Travel on an old ..... steamship
- Can take photos of the 1 ..... that surround the lake

Farm visit

- Children can help feed the sheep
- Visit can include a 40-minute ride on a 2 .....
- Visitors can walk in the farm's 3 ..... by the lake
- 4 ..... is available at extra cost

Cycling trips

- Cyclists explore the Back Road
- A 5 ..... is provided
- Only suitable for cyclists who have some 6 .....
  - Bikes can be hired from 7 ..... (near the Cruise Ship Terminal)

- Cyclists need:
  - a repair kit
  - food and drink
  - a **8** ..... (can be hired)
- There are no **9** ..... or accommodation in the area

**Cost**

- Total cost for whole family of cruise and farm visit: **10** \$ .....



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**SECTION 2 Questions 11–20**

*Questions 11–14*

Choose the correct letter, **A**, **B** or **C**.

**Talk to new kitchen assistants**

11 According to the manager, what do most people like about the job of kitchen assistant?

A the variety of work  
B the friendly atmosphere  
C the opportunities for promotion

12 The manager is concerned about some of the new staff's

A jewellery.  
B hair styles.  
C shoes.

13 The manager says that the day is likely to be busy for kitchen staff because

A it is a public holiday.  
B the head chef is absent.  
C the restaurant is almost fully booked.

14 Only kitchen staff who are 18 or older are allowed to use

A the waste disposal unit.  
B the electric mixer.  
C the meat slicer.

*Questions 15 and 16*

Choose **TWO** letters, **A–E**.

According to the manager, which **TWO** things can make the job of kitchen assistant stressful?

A They have to follow orders immediately.  
B The kitchen gets very hot.  
C They may not be able to take a break.  
D They have to do overtime.  
E The work is physically demanding.

Questions 17–20

What is the responsibility of each of the following restaurant staff?

Choose **FOUR** answers from the box and write the correct letter, **A–F**, next to Questions 17–20.

**Responsibilities**

- A** training courses
- B** food stocks
- C** first aid
- D** breakages
- E** staff discounts
- F** timetables



Restaurant staff

17	Joy Parkins	.....
18	David Field	.....
19	Dexter Wills	.....
20	Mike Smith	.....

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PREDICTING

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**SECTION 3      Questions 21–30**

*Questions 21–23*

*Choose the correct letter, A, B or C.*

### **Paper on Public Libraries**

21 What will be the main topic of Trudie and Stewart's paper?

A how public library services are organised in different countries  
B how changes in society are reflected in public libraries  
C how the funding of public libraries has changed

22 They agree that one disadvantage of free digitalised books is that

A they may take a long time to read.  
B they can be difficult to read.  
C they are generally old.

23 Stewart expects that in the future libraries will

A maintain their traditional function.  
B become centres for local communities.  
C no longer contain any books.

*Questions 24–30*

*Complete the notes below.*

*Write **ONE WORD ONLY** for each answer.*

### **Study of local library: possible questions**

- whether it has a 24 ..... of its own
- its policy regarding noise of various kinds
- how it's affected by laws regarding all aspects of 25 .....
- how the design needs to take the 26 ..... of customers into account
- what 27 ..... is required in case of accidents
- why a famous person's 28 ..... is located in the library
- whether it has a 29 ..... of local organisations
- how it's different from a library in a 30 .....

## SECTION 4 Questions 31–40

Complete the notes below.

Write **NO MORE THAN TWO WORDS** for each answer.

### Four business values

Many business values can result in 31 .....

Senior managers need to understand and deal with the potential 32 ..... that may result.

#### Collaboration

During a training course, the speaker was in a team that had to build a 33 .....

Other teams experienced 34 ..... from trying to collaborate.

The speaker's team won because they reduced collaboration.

Sales of a 35 ..... were poor because of collaboration.

#### Industriousness

Hard work may be a bad use of various company 36 .....

The word 'lazy' in this context refers to people who avoid doing tasks that are 37 .....

#### Creativity

An advertising campaign for a 38 ..... was memorable but failed to boost sales.

Creativity should be used as a response to a particular 39 .....

#### Excellence

According to one study, on average, pioneers had a 40 ..... that was far higher than that of followers.

Companies that always aim at excellence may miss opportunities.