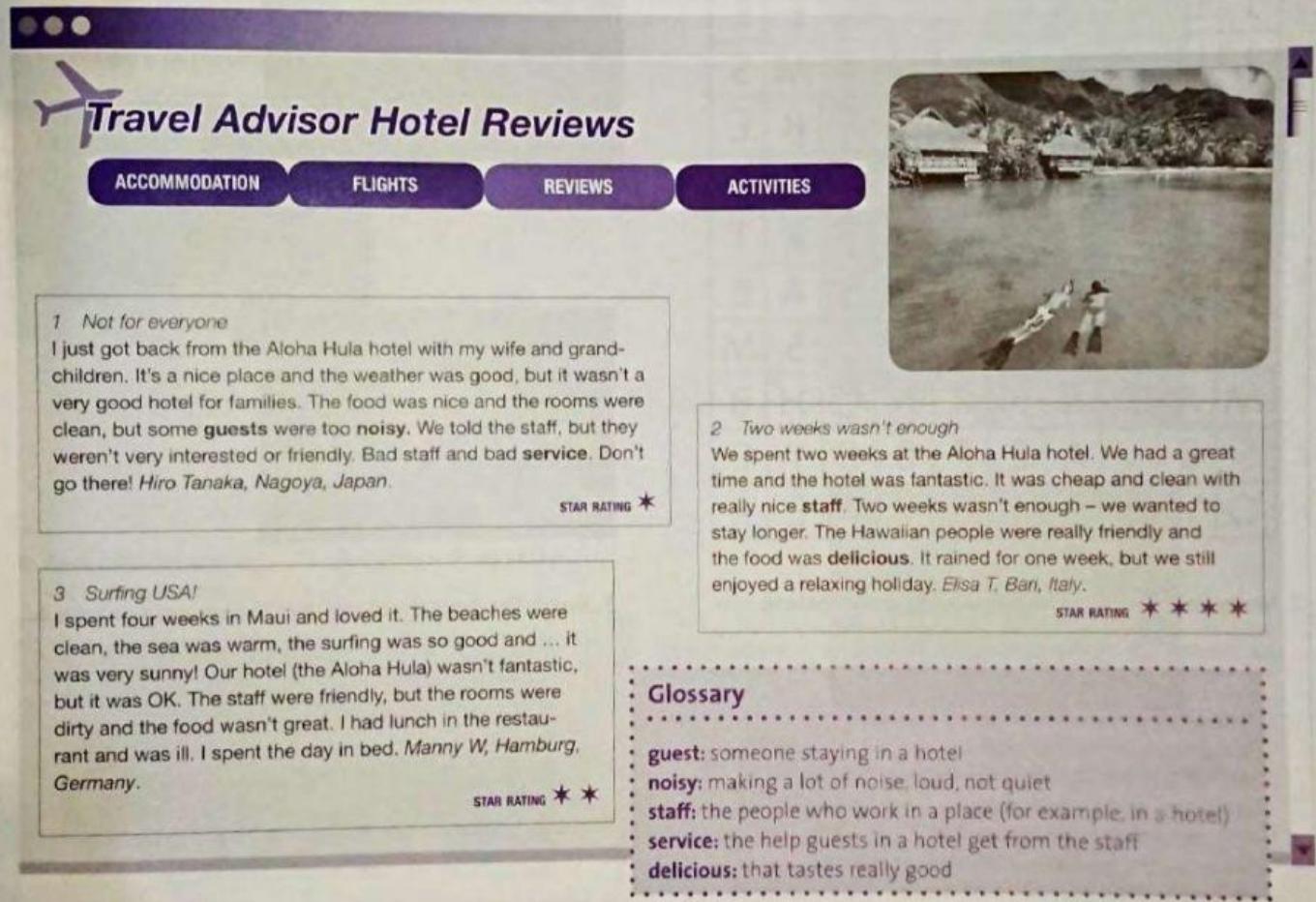


READING

10 Where would you see this text?

- 1 On a website.
- 2 In a newspaper.
- 3 In a magazine.



The image shows a screenshot of the Travel Advisor Hotel Reviews website. At the top, there is a navigation bar with a plane icon, the text 'Travel Advisor Hotel Reviews', and four buttons: 'ACCOMMODATION', 'FLIGHTS', 'REVIEWS', and 'ACTIVITIES'. The 'REVIEWS' button is highlighted. Below the navigation bar, there are two reviews in boxes. The first review, from 'Hiro Tanaka, Nagoya, Japan', is about a hotel in Hawaii and is rated 1 star. The second review, from 'Elisa T. Bari, Italy', is about surfing in Maui and is rated 5 stars. To the right of the reviews is a photograph of a tropical resort with thatched huts on stilts over water, and a person in a kayak in the foreground.

1 *Not for everyone*
I just got back from the Aloha Hula hotel with my wife and grandchildren. It's a nice place and the weather was good, but it wasn't a very good hotel for families. The food was nice and the rooms were clean, but some **guests** were too **noisy**. We told the staff, but they weren't very interested or friendly. Bad staff and bad **service**. Don't go there! *Hiro Tanaka, Nagoya, Japan.*

STAR RATING ★

3 *Surfing USA!*
I spent four weeks in Maui and loved it. The beaches were clean, the sea was warm, the surfing was so good and ... it was very sunny! Our hotel (the Aloha Hula) wasn't fantastic, but it was OK. The staff were friendly, but the rooms were dirty and the food wasn't great. I had lunch in the restaurant and was ill. I spent the day in bed. *Manny W. Hamburg, Germany.*

STAR RATING ★★

2 *Two weeks wasn't enough*
We spent two weeks at the Aloha Hula hotel. We had a great time and the hotel was fantastic. It was cheap and clean with really nice **staff**. Two weeks wasn't enough – we wanted to stay longer. The Hawaiian people were really friendly and the food was **delicious**. It rained for one week, but we still enjoyed a relaxing holiday. *Elisa T. Bari, Italy.*

STAR RATING ★★★★

Glossary

guest: someone staying in a hotel
noisy: making a lot of noise, loud, not quiet
staff: the people who work in a place (for example, in a hotel)
service: the help guests in a hotel get from the staff
delicious: that tastes really good

11 Read the reviews again and put a ✓ or a ✗ under each holiday.

	Review 1	Review 2	Review 3
The weather was good	✓	✗	✓
Maui was nice			
The food was good			
The rooms were clean			
The staff were friendly			

12 Cross out the incorrect information.

- 1 Hiro went to Hawaii *alone* / with *his family*.
- 2 Hiro thought his hotel was *good / bad* for families.
- 3 Elisa had a *good / bad* holiday.
- 4 Elisa was *happy / unhappy* when her holiday ended.
- 5 Manny *liked / didn't like* the sea and the beaches in Maui.
- 6 Manny spent a *day / week* in bed.