

TALKING TO CUSTOMERS

WRITE T IF IS TRUE OR F IF THE STATEMENT IS FALSE
ACCORDING TO THE SITUATIONS.

WELCOMING THE CUSTOMER

- The customer said that he was looking some objects to buy.
- The customer is looking for interesting stuff.
- The customer is looking for black pants for his wife.
- The customer wants to buy clothes for his wife.

CHECKING CUSTOMER PREFERENCES

- The customer is looking for a beige bag.
- The customer has an specific Brand in mind.

SEEKING CUSTOMER FEEDBACK

- The seller wants the customer to fill a feedback form to improve the service.
- The seller is not going to give her a discount for the next purchase if the customer fills the survey.
- The customer said that she is gonna check it out (the survey)

A SPECIAL OFFER

- All of the bags are on the display shelf.