Real life on the phone

1 ▶ 126 Listen to three phone calls. Who does the caller want to speak to? Write the number of the conversation (1–3).

a Mrs. Jackson ___
b Ed Smith ___
c Mr. Watts ___

2 ▶ 127 Look at the photos. Listen to two conversations again. The callers can't speak to the person. Check (✓) the reasons.



works from home on Fridays



out of the office



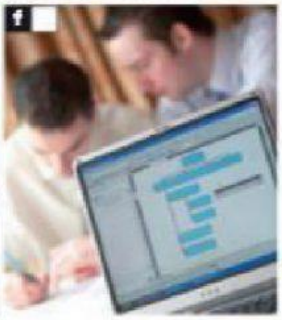
on vacation



with a customer



on leave today



in a meeting

LIVEWORKSHEETS