

Real life on the phone

1 ▶ **126** Listen to three phone calls. Who does the caller want to speak to? Write the number of the conversation (1–3).

- a Mrs. Jackson ____
- b Ed Smith ____
- c Mr. Watts ____

2 ▶ **127** Look at the photos. Listen to two conversations again. The callers can't speak to the person. Check (✓) the reasons.



works from home on Fridays



out of the office



on vacation



with a customer



on leave today



in a meeting