

At the hotel

1. Match the words and pictures A to F

Single room _____ double room _____ Bath _____ shower _____ On the first floor _____ lift _____



2. Read and complete the dialogue. Drag and drop the words

have – nights – twin -stay – lift - key - pay - you – are – much – floor – third – luggage – mirror - breakfast

A: Good morning. Do _____ any rooms, please?

R: Yes. Would you like a double room, madam?

A: Yes, please. A room with _____ beds.

R: With or without bathroom?

A: With.

R: How many _____ would you like to _____?

A: Just. One. How _____ is it a night?

R: \$ 100 each one, including _____. Can I see your passports, please?

A: Here you _____. Can I _____ by credit card?

R: Of course. We take credit and debit cards.

Room 304 on the _____ . Here is your _____ .

A: Thanks. My _____ is too heavy. Where's the _____ ?

B: It's over there, next to the big _____

3. Useful expressions: Match

| | |
|---------------------------------|---|
| 1. Do you have any vacancies... | a) ... if I pay in 3 installments? |
| 2. I'm afraid we haven't got... | b) ... your credit card. |
| 3. Do you ... | c) ...any rooms tonight but we have one tomorrow. |
| 4. I'll pay ... | d) ...in the guest registration card please? |
| 5. I'll just swipe ... | e) ... sign here, please? |
| 6. Is there any surcharge ... | f) ... starting tonight and for two nights? |
| 7. How are ... | g) ... take credit cards? Visa or Mastercard? |
| 8. Could you just fill | h) ... by credit card. |
| 9. Can you..... | i) ... you going to pay? |