

At the hotel

1. Match the words and pictures A to F

Single room _____ double room _____ Bath _____ shower _____ On the first floor _____ lift _____



2. Read and complete the dialogue. Drag and drop the words

have – nights – twin -stay – lift - key - pay - you – are – much – floor – third – luggage – mirror - breakfast

A: Good morning. Do _____ any rooms, please?

R: Yes. Would you like a double room, madam?

A: Yes, please. A room with _____ beds.

R: With or without bathroom?

A: With.

R: How many _____ would you like to _____?

A: Just. One. How _____ is it a night?

R: \$ 100 each one, including _____. Can I see your passports, please?

A: Here you _____. Can I _____ by credit card?

R: Of course. We take credit and debit cards.

Room 304 on the _____. Here is your _____.

A: Thanks. My _____ is too heavy. Where's the _____?

B: It's over there, next to the big _____.

3. Useful expressions: Match

1. Do you have any vacancies...

a) ... if I pay in 3 installments?

2. I'm afraid we haven't got...

b) ... your credit card.

3. Do you ...

c) ...any rooms tonight but we have one tomorrow.

4. I'll pay ...

d) ...in the guest registration card please?

5. I'll just swipe ...

e) ... sign here, please?

6. Is there any surcharge ...

f) ... starting tonight and for two nights?

7. How are ...

g) ... take credit cards? Visa or Mastercard?

8. Could you just fill

h) ... by credit card.

9. Can you.....

i) ... you going to pay?