Hotel Reception Sentence Starters



1. I'm sorry, we're fully.....
2. I have a reservation.....
3. Would you like a room on a higher or .....
4. Would you like a view of the city or.....
5. I'm sorry, we don't have any rooms .....
6. I'm sorry, we only have .....
7. I'm sorry, we don't have any rooms available with .....
8. Is there anything I can do .....
9. What brings you to .....
10. How long will you .....
11. Do you have .....
12. Of course, all of our rooms are.....
13. I'm sorry, we don't allow .....
14. I'm sorry, we don't have any connecting .....
15. How many people ....
16. Thank you for ....
17. When will you .....
18. And when will you ....
19. What kind of room .....
20. How much are you willing to spend .....

LIVEWORKSHEETS

B1 *Work in pairs* **Complete this dialogue with suitable words. You may be able to use some of the phrases in the speech balloons opposite.**

RECEPTIONIST: *Good afternoon, Mr Johnson. How nice to see you again!*

GUEST: Thank you, it's very nice to be here again. How are you?

RECEPTIONIST: .....

GUEST: Good. Now, I asked for my usual room when I made the booking. Is it available?

RECEPTIONIST: .....

GUEST: Oh, well, never mind. Room 101 does overlook the garden too, doesn't it?

RECEPTIONIST: .....

GUEST: Oh, until Friday I expect. But is it all right if I let you know for sure tomorrow morning?

RECEPTIONIST: .....

GUEST: Good. Thanks very much. Don't worry about a porter. I've only got this small overnight bag.

RECEPTIONIST: .....



Ordering Food

1. The man orders a_____, fries, and a small salad.
2. What drink or beverage does the man order?_____
3. The man is in room_____.
4. What is the man's name?_____
5. About when will the hotel deliver the man's food?_____

/5

LIVEWORKSHEETS