AIRPORT DELAYS

Read the text and choose the best word for the blanks.

Although the plane is the fastest means of transport, the idea of traveling
by plane does not (1) $_$ to everyone because of the frequent delays. It
is extremely frustrating when you (2) yourself plenty of time to get
to the airport and - once there - it is brought to your (3) that
there is a problem with flight. The staff at the check-in are trying to
(4) you that it won't be long before the problem is solved. Yet,
hours later you feel let (5) , as you (6) to wait patiently for
your boarding call. Of course, you won't (7) anything by complaining.
By this stage, you realize you are going to miss your connecting flight and
now you must change your bookings. You feel (8) you're never going
to get to your destination. However, there is the slight chance that you
could be one of the lucky ones spending the night at a top class hotel at the
expense of the airline that caused your problem in the first place.
Admittedly, you would rather (9) heading for your destination.
Regular (10) advise us just to accept the fact that no matter how
frustrating this situation might be, it's unavoidable and shouldn't (11)
us that much. Nevertheless, it will always be a (12) sight to see
people eagerly waiting, in the hope of hearing their flight announced.

