

Exercise 1

In this unit, you will practise the skills you need to answer short-answer, five-option multiple-choice and diagram labelling questions in the IELTS Listening test.

Read the information. Then listen to three short recordings about a bank and answer the questions. Write NO MORE THAN TWO WORDS for each answer.

In short-answer questions, you answer questions, often in note form, using words from the recording. It is important that you understand what the questions are asking. Look for *wh*-question words to help you predict the answer, and read the whole question fully.

1. Where was the bank previously located?
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2. What is the newest available product mentioned?
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3. What is only available to existing customers?
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