Saying thank you and sorry

A: ____ me, can you help me?
B: Sure. What ____ do you need?
A: Can you tell me where I can ____ the number two bus, please?
B: Oh, there is a bus stop nearby. You go ____ to 300 meters.
A: You are so kind. Thanks to you?
B: Not at all.

A: Sorry. May I ____ in, please?
B: You are late for class today.
A: I'm sorry. I ____ it will not happen again.
B: Are you sure?
A: Yes. I will ____ here earlier from tomorrow.
B: Okay. I'll forgive you. But don't ____ it happen again.
A: Thank you very much.
B: You're ____. Now, let's start a lesson today.



A: Excuse me, Peter, please help me with this computer.
B: What's ____ with it, Anna?
A: There seems some ____ with my electric mail. This little message keeps ____ up. I don't understand it. It's really frustrating.
B: Oh, ____ calm. That's a minor problem. Just don't ____ this key.
A: Oh, alright. Thanks.
B: Don't ____ about it.

LIVEWORKSHEETS