

### 1 Tick the correct sentence in each pair.

- 1 a Their main complain is related to the quality of the food.  
b Their main complaint is related to the quality of the food.
- 2 a Technology has greatly affected our lives.  
b Technology has greatly affected our lifes.

The verb *complain* and the noun *complaint* are often confused:

Some people **are** always **comPLAINing**.

We **didn't** hear any **comPLAINts**.

Other commonly confused forms are:

- *advise* (verb) and *advice* (noun):  
It's better not to give **advice** to people who don't ask for it.
- *live* (verb) and *life / lives* (noun):  
This diet has changed my **life**.
- *sit / sat* (verb) and *seat* (noun):  
Could we have **seats** at the front of the cinema, please? (not ~~could we have sits~~)
- *pay / paid* (verb) and *payment* (noun):  
Which method of **payment** do you prefer – cash or credit card? (not ~~method of paying~~)
- *stay* (verb) and *stay* (noun):  
I hope you enjoy your **stay** in Britain. (not ~~your staying~~)

### 2 Correct the mistake below.



### 3 Underline the correct word.

- 1 What's the most frequent *complain* / *complaint* you receive from students?
- 2 Mainly, they *complain* / *complaint* that there are too many students in the class.
- 3 Change is inevitable – you've come to a turning point in your *life* / *live*.
- 4 How would you like to be *pay* / *paid* for your work – cash or cheque?
- 5 When we go to the theatre, we buy the best *sits* / *seats* we can afford.
- 6 A good piece of *advise* / *advice* is, 'Don't worry!'
- 7 Unfortunately, every business will receive its share of *complain*s / *complaint*s.
- 8 Jenny enjoyed her *stay* / *staying* in America, but was glad to get home.

## How do I use negative prefixes?

### 1 Tick the correct sentence in each pair.

- 1 a The coach driver was very unpolite and unfriendly.  
b The coach driver was very lapolite and anfriendly.
- 2 a In fact the whole tour was quite dissatisfactory.  
b In fact the whole tour was quite ansatisfactory.

These prefixes give words a negative meaning: *un-*, *in-*, *im-*, *dis-*, *mis-* and *non-*.

The most common negative prefix is *un-*. Some words taking *un-* are:

*unavailable, uncomfortable, unconditional, unconscious, unconvincing, undemanding, undoubtedly, unforgettable, unforgivable, unlimited, unnecessary, unoccupied, unpolluted, unprejudiced, unsatisfactory, unscheduled*

*in-* is also a commonly-used prefix. Words taking *in-* are:

*inadequate, inadvisable, inappropriate, incapable, incompetent, incomplete, inconvenient, ineffective, inexcusable, inexpensive, inexperienced, insecure, insufficient, intolerable*

We use *im-* before words beginning with *p* and *m*:

*impolite, impossible, impractical, improper, immature*

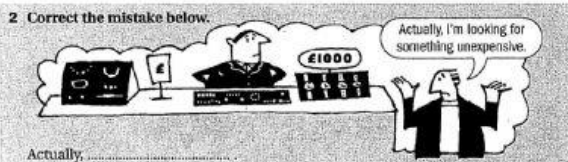
Words taking *non-* are: *non-existent, non-native*

Words taking *mis-* are: *mislead, misunderstand*

Words taking *dis-* are: *discourage, disobedient, disorganised, dissatisfied*

☆ We say *unsatisfactory* (adj), but *dissatisfaction* (noun) and *dissatisfied* (adj).

### 2 Correct the mistake below.



### 3 Complete each sentence with a negative form of the word in brackets.

- 1 The College canteen is ..... and needs to be improved. (*adequate*)
- 2 You ..... my meaning or you wouldn't have taken offence. (*understand*)
- 3 I don't accept that my behaviour was in any way ..... (*proper*)
- 4 I'm writing to express my ..... with your firm. (*satisfy*)
- 5 We're most unhappy with the ..... service you provided. (*satisfy*)
- 6 I'm afraid your report is ..... (*complete*)
- 7 For a ..... speaker, your pronunciation is excellent. (*native*)
- 8 Thank you for a(n) ..... holiday. (*forget*)