

1 Complete the conversations with one word in each gap (1–6). First letters are given.

Extract from Students' Book recording **CD•1.19 MP3•121**

1 Check-in attendant and passenger

C: Check in here for flights to Frankfurt, Madrid and Rome.

Good morning, Madam. Where are you travelling to today?

P: Well, actually I need to stop ^aout / over in Frankfurt and then fly ^bon / up to Rome tomorrow.

C: That's fine. Can I have a look ^cfor / at your ticket and your passport, please? [...]

P: ^dH~~ere~~ you are.

C: Have you got any luggage?

P: Yes, just this one. Can I have a ^ew_____ seat?

C: No problem. ^fH_____ a good flight.

2 Station announcement

^gA_____. There is a change of platform for the 11.15 to Manchester. This train is now arriving ^hon / at platform 3 and not platform 4 as originally announced. That's platform 3 for the 11.15 to Manchester. This train is calling ⁱat / in Milton Keynes, Crewe and Manchester Piccadilly. All passengers for Manchester Piccadilly, please go to platform 3.

3 Travel agent and woman

T: Good morning. Can I help you?

W: Yes, I'd like to book a holiday to Spain.

T: OK, where ^ga_____ in Spain would you like to go?

W: I can't decide. Maybe Barcelona or Granada. My friend told me that the Basque country is beautiful.

T: Why don't you look at these brochures? There are some great ^hd_____.

W: Does this price ⁱi_____ the cost of accommodation?

T: Yes, in a 3-star hotel.

W: OK, I'll think ^jof / about it. Thanks.