

4 READ THE UPDATES ON THE AIRPORT LOG. MATCH THE FLIGHTS IN A TO THE PROBLEM IN B

# Problems with Flights

→ Getting Started: Vocabulary (page 149)

1 Read the updates on the airport log. Match the flights in A to the problems in B.

FRIDAY, 6TH JULY

| Time  | Flight Number | From          | To         | Notes                                           |
|-------|---------------|---------------|------------|-------------------------------------------------|
| 17:03 | AZ767         | Paris         | Prague     | Delayed. Estimated arrival time: 19:45.         |
| 17:11 | RL432         | London        | Moscow     | Diverted to Kiev due to weather conditions.     |
| 17:13 | PB515         | St Petersburg | Helsinki   | Cancelled due to weather conditions.            |
| 17:22 | SU668         | Athens        | Lisbon     | Depart from Terminal 3 (instead of Terminal 2). |
| 17:41 | ME389         | Vienna        | Wellington | Added stopover in Bangkok to refuel aeroplane.  |

A

1. Flight AZ767 ...
2. Flight RL432 ...
3. Flight PB515 ...
4. Flight SU668 ...
5. Flight ME389 ...

B

- a. isn't going to take off.
- b. isn't going to land at its original destination.
- c. is going to depart from a different terminal.
- d. is going to make a stop on its route.
- e. will arrive late.

5. WRITE THE CORRECT WORD UNDER EACH PICTURE

backpack • boarding pass • ear buds • eye mask • wallet  
passport • handbag • portable charger • suitcase • wash bag



1. ....

2. ....

3. ....

4. ....

5. ....



6. ....

7. ....

8. ....

9. ....

10. ....

## 6 COMPLETE THE SENTENCES WITH THE WORDS BELOW.

cancelled • change of plan • delayed • diverted  
itinerary • land • luggage • make a reservation  
overbooked • overweight • take off  
weather conditions

1. There has been a ..... : instead of flying directly to Madrid, I'll go via Lisbon.
2. According to the ....., we'll be in Dallas on 12th and 13th May.
3. You don't have to pay now. We can just ..... for you on this flight.
4. Oh, no! Our flight has been ..... What are we going to do for the next four hours!
5. I've got a lot of ..... : two suitcases, a backpack and a briefcase.
6. I'm afraid your suitcase is 3 kilos ..... You're only allowed 20 kilos.
7. The flight was ....., so some people didn't get on the plane.
8. Our flight has been ....., We have to catch a different flight!
9. The airport is closed because of the terrible ..... No aeroplanes can ..... or ..... in this snow.
10. Flights to Gatwick Airport were ..... to Heathrow Airport because of a technical problem at Gatwick.

## 7.- TRANSLATE THESE MESSAGES:

| Flight        | Dest      | Rebooked       | Gate |
|---------------|-----------|----------------|------|
| 05:30 MT022   | America   | Cancelled      |      |
| 05:35 E2Y1911 | Paris     | Rebooked       | 35   |
| 05:40 MT1154  | Stuttgart | Cancelled      |      |
| 05:45 MT1150  | Oslo      | Cancelled      |      |
| 05:50 MT1425  | Vienna    | Cancelled      |      |
| 05:55 E2Y1433 | Amsterdam | Wait in Lounge |      |
| 06:00 MT11015 | Amsterdam | Cancelled      |      |
| 06:10 E2Y1620 | Malaga    | Wait in Lounge |      |
| 06:15 E2Y1637 | Malta     | Wait in Lounge |      |
| 06:15 MT11501 | Bjorno    | Cancelled      |      |
| 06:20 E2Y1179 | Faro      | Wait in Lounge |      |
| 06:30 E2Y1163 | Gibraltar | Wait in Lounge |      |
| 06:35 E2Y1911 | Geneva    | Wait in Lounge |      |
| 06:40 E2Y1635 | Napoli    | Wait in Lounge |      |
| 06:45 L1463   | Frankfurt | Wait in Lounge |      |
| 06:50 E2Y1132 | Amsterdam | Wait in Lounge |      |
| 06:55 E2Y1143 | Dataman   | Wait in Lounge |      |
| 06:55 L1541   | Geneva    | Wait in Lounge |      |
| 07:00 MT1134  | Amsterdam | Cancelled      |      |
| 07:05 E2Y1131 | Amsterdam | Wait in Lounge |      |
| 07:05 E2Y1181 | Amsterdam | Wait in Lounge |      |

CANCELLED

DELAYED

DIVERTED

ON TIME

BOARDING NOW

DEPARTING AT 7:05

