

1.3) CAN I HAVE A COFFEE?



VOCABULARY

TOURIST PLACES

Match the pics A-C with these places:

- a tourist shop _____
- a snack bar _____
- a train station _____

Write the words from the box in the correct places.

~~a postcard~~ an apple juice a battery
a single ticket a return ticket a coffee
a sandwich a platform a souvenir

a postcard

tourist shop

train station

snack bar

Now name the place and tell what you can buy there.

FUNCTION

MAKING REQUESTS

1.10 Listen to three conversations. Where are these people? What does each tourist buy?

1.11 Complete the requests.

- 1 Can I have a sandwich, please?
- 2 _____ _____ _____ one of those batteries, please?
- 3 _____ _____ _____ a single to Sydney, please?

1.12 Listen to the speakers. Are they polite or not very polite?

1.14 Listen to three conversations. Name correct prices.

Extract 1

- 1 an apple juice a) €2.00 b) €2.10 c) €2.20

Extract 2

- 2 a single ticket a) €4.20 b) €4.50 c) €4.80
3 a taxi a) €13 b) €23 c) €30

Extract 3

- 4 a coffee a) €2.15 b) €2.50 c) €3.50
5 a sandwich a) €2.25 b) €2.75 c) €3.75
6 a bottle of water a) €1.30 b) €1.40 c) €1.60



B Role-play the conversation. Student A: look at the menu. Choose and order your food and drink. Student B: take your partner's order. Say the price.

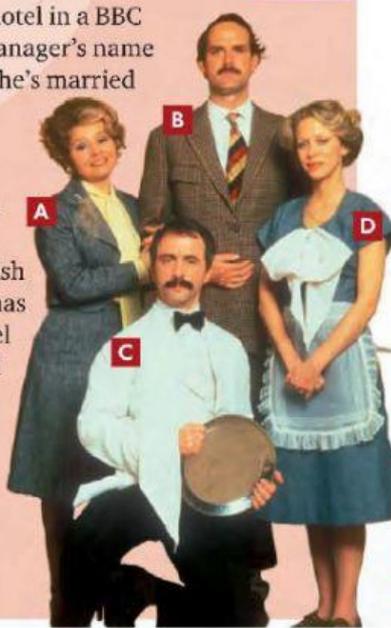
A: *Could I have a coffee and a cheese sandwich, please?*

B: *A coffee and a cheese sandwich? That's four euros fifty.*

Look at the photo and read the preview information. Who are these people?

Fawlty Towers 

Fawlty Towers is a hotel in a BBC TV comedy. The manager's name is Basil Fawlty and he's married to Sybil. Polly and Manuel work at the hotel. Polly is British and Manuel is Spanish. Manuel speaks a little English but he sometimes has problems! The hotel is terrible and Basil often gets angry with his staff and guests!



A Match the words in the box with pictures A–H.

a lift	A	a restaurant	stairs	air-conditioning
reception		free WiFi	room service	parking


A


B


C


D


E


F


G


H

Watch the DVD. How funny is it?

Are the sentences true or false?

- 1 Manuel speaks English.
- 2 The animal speaks English.
- 3 The Major is surprised.
- 4 Mr Fawlty is surprised.

Look at the key phrases. Who says them – a receptionist or a guest?

KEY PHRASES

Good evening. Can I help you? *R*
Yes, I have a reservation.
For two nights?
What's your surname?
Could you spell that?
You're in room 407.
This is your keycard.
What's the WiFi code?
What time's breakfast?

▶ 1.15

Listen and complete the information about the guest's name, telephone number, WiFi code.

Name: _____

Phone number: _____

WiFi code: _____

1.5 (LOOKBACK

A Write the name of each object.



1 _____



4 _____



2 _____



5 _____



3 _____



6 _____

A Work in pairs. Complete the poems with words from the box.

my your my mine yours
hands fine Ann's

A: This is ¹ my book.

B: No, it's ² _____.

A: Here's ³ _____ name. Look!

B: Oh! That's ⁴ _____.

B: Are these ⁵ _____ pens?

A: No, they're ⁶ _____.

B: Where are ⁷ _____ then?

A: In my ⁸ _____!