

**Listen to the travel agent handing over the ticket.
And complete the dialogue.**



T: Here's your ticket. Let's just go through the _____(1). So that's Toronto – Buenos Aires _____(2), leaving August 12 on _____(3) AC094. _____(4). Toronto at 23.35h and _____(5) Buenos Aires the next day at 12.10.

B. That's not too bad.

T. No, it's a good flight. Then there's your return. That's August 23, flight AC093 _____(6). Buenos Aires at 16.55 _____(7) Toronto 06.35. One passenger – yourself. Total _____(8) \$3,950.74

B. Ouch! That includes taxes, no?

T. That included taxes, _____(9), and _____(10)

B. And it is _____(11)

T. One hundred per cent refundable, Mr. Bordoni. If you don't go, you don't _____(12). And as I said, you can change the dates of travel _____(13) _____(14) two hours before take off.

B. OK. That's good. Will you _____(15) the company directly?

T. No problem.

B. Then.....then that's everything, I think.

T. Good

B. Thanks for your help.