

EXERCISE 5

Read the information. Then complete the table with the words and phrases in the box. The words and phrases are all taken from the Reading text 'The Changing Face of Work'.

In an IELTS Reading matching features task, it is important to recognise whether someone is expressing a **claim** (something the person believes is true or a fact) or a **positive** or **negative view** on a topic. This will help you match the quotes (the direct speech) in the article with the statements (the questions).

cause (something to happen, e.g. illness) the better option
be forced to do (something) huge decrease in the demand for employees
to invest in further learning and training people can qualify for jobs they really
want to do
may not be very useful welcome and value (somebody)

positive meaning	negative meaning