Listen again and complete the form.

LOST PROPERTY

Type of transport:
bus ☑ train ☐ underground ☐ taxi ☐
Number of service: ¹_____
Date and time: *November 10, 18.15*
Object lost:
umbrella ☐ phone ☐ laptop ☐ bag ☑
other ☐
Description: ²_____
If bag, contents: ³_____
Date of return: *November 11, 12.45*
Signature: **Zoe Mack**

Look at the extracts. Complete the questions with a word from the box. Who says these extracts, Zoe or the man in the office?

1 Hello, can I _____ you?

2 Can you _____ your bag, please?

3 Is _____ your bag?

4 _____'s in the bag?

5 What _____ is the notebook?

6 Are you _____ this is your bag?

sure   *describe*   *What*   *this*   *help*   *colour*

Listen and check.

Match Zoe's answers a)–f) with the questions in Exercise 6.

a) A notebook, my diary, some reading glasses …   —

b) I can't remember …   —

c) It's big and blue and it has a photo of London on it.   —

d) No, no, it isn't.   —

e) Yes, please. I'm looking for my bag.   —

f) Yes, yes I am!   —