



PERSONAL INFORMATION

Conversation: Checking in
READ. LISTEN. SPEAK

-Good evening madam.

-Hello. I have a reservation. My name is Jennifer Zielinski.

-Can you spell that please?

-Z-i-e-l-i-n-s-k-i

-For five nights?

-Yes. That's right

-Can I have your passport please?

-Just a second. Here you are.

Thank you. Can you sign here, please? Thank you. Here's your key.

It's room 306 on the third floor.

The lift is over there.

-The lift? Oh the elevator.

-Yes Enjoy your stay, Ms Zielinski.