

Complaint Letter /e-mail

Read the following letter/e-mail and complete the missing parts.

Dear Sir / Madam,

I'm writing to inform you that I am dissatisfied with the that I ordered from your shop on April 5th as it was

I paid 200 OMR but unfortunately was

I want to get my money back because I'd like to cancel the order as

I'm attaching a copy of my order from which clearly shows that the must be in good condition.

Please can you send me a respond to my problem by the end of this week.

Yours faithfully,

.....

Salim

The TV set doesn't work at all

television set

the television

device

**broken it doesn't work also its screen doesn't shine properly.
broken and it doesn't work.**