

## Complaint Letter /e-mail

Read the following letter/e-mail and complete the missing parts.

Dear Sir / Madam,

I'm writing to inform you that I am dissatisfied with the .....that I ordered from your shop on April 5<sup>th</sup> as it was .....

I paid 200 OMR but unfortunately ..... was  
.....

I want to get my money back because I'd like to cancel the order as .....

I'm attaching a copy of my order from which clearly shows that the ..... must be in good condition.

Please can you send me a respond to my problem by the end of this week.

Yours faithfully,

.....

Salim television set  
The TV set doesn't work at all the television  
device  
broken it doesn't work also its screen doesn't shine properly.  
broken and it doesn't work.